

Office of Medicare, Medicaid Eligibility and Policy

Eligibility Policy Representatives – King County

Jessie Minier Dean – jessie.minier@hca.wa.gov

Rebecca Janeczko – rebecca.janeczko@hca.wa.gov

**First Friday Forum
March 7, 2014**

Agenda

- WACs and Medicaid Manual
- Renewals
- Other Updates
- Retroactive Coverage
- HCA Medicaid Webinars
- Answers to Questions from last FFF
- Q&A



Medicaid WACs and Medicaid Manual

- Medicaid WACs
 - Phase 3 and Phase 4 WACs have/will become permanent
 - Phase 4.5 WACs are in process of being finalized
 - Phase 2 WACs will be re-filed under CR-102 in early April
 - Phase 4.7 and Phase 5 WACs will be filed together under CR-102 in early April
 - For any WACs not yet permanent, we are under emergency rules
- Medicaid Manual
 - We are working on converting the DSHS Medical Assistance Manual that is part of the EAZ Manual into an HCA Medicaid Manual
 - This will be an online resource to go to for answers to questions.

Renewals

- February renewal deadline was not extended
- March renewals due: 64,180 households
 - As of March 3, 20,876 have renewed
- April renewals due: 59,407 households
 - Letter sent this past week regarding recertification
- We will reopen coverage to the date coverage ended for any household that is re-enrolled before April 30, 2014
- We have added new member to our ACES data team
 - She will be focused on better tracking of renewals
 - This is a significant data reporting task
- We are adding approx. 3,500 children every weekday

Other Updates

- Refugee and Homeless Teen Applications
 - No more backlog
 - New HCA Employee: Jessica Cottom
 - ❖ Direct Dial: 360.725.2050
 - ❖ Fax: 360.664.2186
 - ❖ Email: jessica.cottom@hca.wa.gov
 - For Refugee applications, HCA processes within 3 days
 - ❖ If the application involves an emergent medical condition, write “emergent/urgent” on application and HCA processes within 1 business day
 - For Homeless Teen applications, HCA processes within 1 day

Other Updates

- Immigrant Applications
 - Issue: We know some are struggling to get immigrant applications submitted successfully
 - ❖ We are working with the Health Benefit Exchange (HBE) to research these issues and identify the cause(s)
 - ❖ Completed paper applications appear to be getting processed
 - Issue: In some cases, the Eligibility Service appears to be applying rules incorrectly
 - ❖ HBE and HCA are working on this
 - ❖ Please report any of these cases to your HCA Area Representative/MEDS
 - ❖ HCA will need to close the case/HBE will need to open the case with HIPTC
- Newborn Applications
 - Newborn applications being processed: 2 weeks ago
 - We anticipate that most pregnant women will be in HPF by April
 - Webinar on April 10 (more on this later)

Retroactive Coverage

- Medicaid Retroactive Coverage Rules

The client will receive coverage for unpaid medical expenses for any of the 3 months before Medicaid enrollment if:

- ❖ The client's income during those months would qualify the client for Medicaid coverage; and
- ❖ The client's unpaid medical expenses are for services covered by Medicaid.

- Processing of Retroactive Coverage Requests

- Every 2 weeks, HBE is sending HCA report with HPF retroactive coverage requests
- HCA is exploring how to automate this process
- HCA started processing retroactive requests on February 19
 - ❖ Original backlog of 9,000 requests reduced to 7,766 as of March 3
 - ❖ HCA is processing approximately 1,000 retro requests per week
 - ❖ HCA will send providers memo explaining how to complete and send form

How to Request Retroactive Coverage

- In Healthplanfinder
Click Yes for “*Do you or anyone you are applying for need help paying for unpaid medical bills incurred in any of the 3 months immediately before the current month?*”
- Send an email to AskMAGI@hca.wa.gov with the following information:
 - Primary applicant’s full name and date of birth
 - HPF Application ID or ACES Client ID
 - Full name of person who needs the retroactive coverage
- HCA will then send form asking for months and income
 - Providers/client will be able to mail in form at time of submission
 - Form is in process of being finalized

Medicaid Webinars

- HCA Community-Based Training
 - 6 module introductory training program (same program as the training HCA offered state-wide in August 2013), focused on Medicaid
 - Completion of program and assessment test allows you to apply for enhanced access in Healthplanfinder to help clients apply for Medicaid
- HCA Medicaid Update for Community Partners Webinars
 - Session 1 (February 13): Income, Citizenship & Immigration, Residency, Incarceration, Renewals, Resources/Contact Information
 - Session 2 (February 27): Application Process, Medicare, Renewal Process, Residency, and Resources/Contact Information
 - **Session 3 (March 13, 2pm – 3pm): AEM and Citizenship/Immigration**
 - **Session 4 (March 27, 2pm – 3pm): MAGI Income and Healthplanfinder**
 - **Session 5 (April 10, 2pm – 3pm): Newborn Medical and [TBD]**
 - ❖ Register for live session by clicking on link in invite email from Luis Salazar, or
 - ❖ Watch recorded session at http://www.hca.wa.gov/hcr/me/Pages/training_education.aspx

Answers to Questions from Last First Friday Forum (1)

Question	Answer
Are Marshall Islands citizens eligible for Washington Apple Health if they've been here over 5 years?	No. Citizens of the Marshall Islands, Micronesia, and Palau are considered lawfully present, but they are not eligible for Medicaid. They are eligible for HIPTC.
Why can't clients have the option to choose the managed care plan they want when they are approved in Healthplanfinder for Washington Apple Health?	This capability needs to be programmed into Healthplanfinder and is currently scheduled to go live in January 2015.
On the managed care plan enrollment form (Form # HCA 13-862), could the plans be listed with their full names rather than the abbreviations?	Great request. We are working on this.
Immigrant is not qualified for Washington Apple Health but is eligible for HEN. How is MCS renewal handled? Through HPF?	We haven't heard that anything has changed for renewals of Medical Care Services (MCS). Substitute House Bill 2069 enacted requirement for Housing and Essential Needs (HEN) program eligibility determination in order for client to receive MCS. Relationship between HEN and MCS unchanged.

Answers to Questions from Last First Friday Forum (2)

Question	Answer
Pregnant woman has private insurance through her employer with a \$5,000 deductible. Based on her income, she would qualify for Washington Apple Health. Can she apply for Washington Apple Health in HPF? Does she indicate that she has insurance?	Yes. Washington Apple Health is always available as secondary insurance and as wraparound insurance. In Healthplanfinder, the applicant would provide the information on her employer-sponsored insurance. This is important for HCA to bill that insurance for services covered by that insurance.
If someone is in the hospital and passes away, how should we apply for coverage for the days they were hospitalized? MAGI or Classic?	We are researching this and will get back to you.
If a client is single, aged 18-64, and active on ABD, will the client be on S02 (disability) coverage or Washington Apple Health for Adults (N05) coverage?	A client who is on ABD will be on N05 unless he or she is over 65 years old or eligible for Medicare.
Are Washington Apple Health enrollees on fee-for-service during the first month of coverage?	Yes.

Answers to Questions from Last First Friday Forum (3)

Question	Answer
If a newly eligible Medicaid client is enrolled in a managed care plan (i.e., Amerigroup, Molina), is she enrolled in a Health Options plans or a “HOBD” plan? Can we tell by reviewing their eligibility in Provider One?	Question: What is an HOBD plan?
What do we do when we get an approval for Washington Apple Health for one of the parents but not the other?	Please call or email your HCA Area Representative or MEDS.
Many older clients and homeless clients do not have email addresses. Are they able to create an account without an email address?	No. In order to create an account, an applicant must have an email address. Note that a SSN is not required to create an account.
How does an application submitted for DSHS ABD Cash impact an application for Apple Health?	DSHS ABD Cash is a completely separate program. An application for ABD Cash has no impact on medical assistance and vice versa.

Q&A

Email comments/suggestions to:

medicaidexpansion2014@hca.wa.gov